



Best In Class

Regional product support



THE HEART OF EVERY GREAT MACHINE

Delivering Best in Class Support

Mayphil, IPG and Macsa are experienced Perkins distributors operating across the Middle East, Central and South East Asia

Through our programme of continuous improvement, we monitor our response times to ensure high levels of customer satisfaction. Our region covers:

- [Afghanistan](#)
- [Kyrgyzstan](#)
- [Lebanon \(Interim Service Provider\)](#)
- [Mongolia](#)
- [Pakistan](#)
- [Sri Lanka](#)
- [Tajikistan](#)
- [The Maldives](#)
- [Turkmenistan](#)
- [Uzbekistan](#)

We work closely with the Perkins Training Guild to develop our 'Trained Trainers'. We have full capability to deliver official Perkins-certified training in-country, so as not to interrupt service work in the field.

Mayphil continue to be a Perkins-approved gas capable distributor and are fully trained and experienced in product support for the full suite of Perkins engines, both diesel and gas engines.



Our Service Standards

- Consistently high levels of service no matter which of our countries you are located in
- 24-hour online service helpline
- Response times constantly monitored
- Customers kept informed at each stage of repair
- Repairs monitored through our individual service event calendar to ensure we continue to hit our targets and make continual improvements to our service

Perkins Platinum Protection

- Cost effective, comprehensive cover on up to 100 percent of your engine components
- Options of up to 10 years and 15,000 hours (dependent on model)
- Transfer cover to a new owner, adding value to the engine if you decide to sell
- Access to, and support from, the Perkins global network including our fully trained certified technicians
- Genuine parts that have been rated and tested specifically for your engine
- No excess to pay – cover identical to your standard warranty*

You need to buy Perkins Platinum Protection before your standard factory warranty expires – contact us for more information or a quotation.

* Terms and Conditions apply

Tailor-made Maintenance Contracts

We can tailor make maintenance contracts to cover your site equipment, if your warranty has expired.

We understand that in some areas, cross-country travel time can vary from season to season. To minimise disruption to you and your business during the winter months, we can tailor a maintenance contract for you to check and service your equipment beforehand.

This should minimise the potential for service work during the times when you need your machinery most and when it may take us longer to reach you.



Perkins Platinum Protection

Comprehensive cover, with no excess to pay*

Genuine parts

Why use genuine parts?

- Perkins parts are designed to work together to maximise component life and engine performance
- They are designed to match the individual engine characteristics across the whole Perkins engine range, to fit first time and saving on costly downtime
- Genuine Perkins parts restore optimum power and fuel efficiency and are supported by the Perkins Powerpart Warranty

The risks of using non-genuine parts

We cannot stress enough, the importance of using genuine Perkins parts in your Perkins engines.

If you use non-genuine parts in your engine this will void the warranty.

- Non-genuine parts are designed using reverse engineering (copying an original component). Manufacturers of non-genuine parts do not have access to Perkins technical data and drawings so these parts are designed and manufactured in isolation from the rest of the engine
- In most cases the material specification is rationalised, so there is a real risk that these parts will not fit correctly. This can result in rapid wear, compromised performance, poor reliability, higher oil and fuel consumption and even component damage or engine failure
- Suppliers of non-genuine parts will only provide a small range of the high-volume part numbers. They will not support the complete Perkins engine range and will not be covered by the Powerpart warranty



**Using non-genuine Perkins parts
will void your engine warranty.**



Perkins certified training

Extend your knowledge of Perkins equipment

Whether its product specific courses, electronic engine training, or failure analysis courses you are looking for all our Technical Training Courses are designed to increase the technical capability of those that attend.

We have introduced our extensive training programme which is delivered by our in-house Perkins-approved Trained Trainers.

A selection of our training programmes

- 1100 A,B,C,D series mechanical
- 1100C series mechanical/electrical
- 1100D series mechanical/electrical
- 2000 series mechanical/electrical
- 2506D series mechanical/electrical
- 4000 series diesel
- 4000 series gas
- Electronically controlled engines
- 400C/D series
- ECG & LCG electronic governors

For further details, please contact us.



Tailored technology solutions especially for you



Perkins® My Engine app

Whether you own one Perkins engine or have a small fleet of Perkins powered machines, the Perkins® My Engine app gives you all your engine information, wherever you are.

- Free app available in multiple languages to support maintenance, service and repair of your engine
- Check whether you have Perkins® Platinum Protection and its expiry date, to ensure continued peace of mind
- Access invaluable information on your engine enabling you to support the maintenance, service and repair of your investment
- Quickly and easily find the right part number for your engine and know they are Perkins genuine parts
- Receive notifications of upcoming service and see all the tasks required to complete each service

Perkins DEO SAE 15W-40

Approved and recommended Perkins® diesel engine oil

Provides excellent lubrication:

Increased engine life	Resists oxidation and prevents buildup of deposits on pistons and rings.
Ensures drain intervals	Confidence in oil drain intervals while providing excellent engine protection.
Proven performance	Extensively tested to ensure excellent engine life and high performance.
Long-lasting protection	Improved soot control and enhanced shear stability enable oil to maintain proper viscosity for longer operating periods in engines with electronic ignition and common rail fuel systems.



Perkins gas engines deliver flexible power solutions

Whether it is standard pipeline natural gas or gas produced from alternative methods - you can always count on Perkins to deliver the power you need, when you need it.

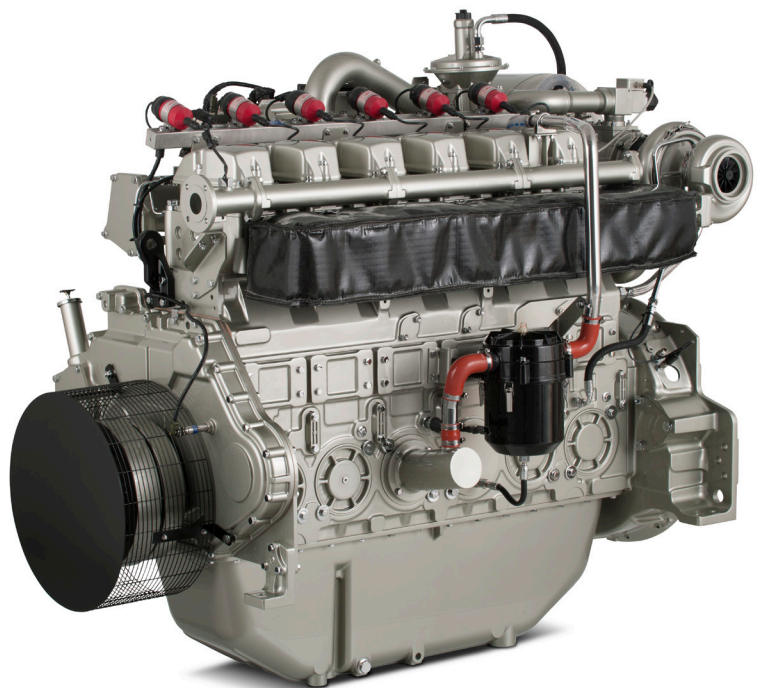
Global electrical power demand will be 80% higher by 2040, with gas becoming a key energy source for EP generation.

Mayphil is a Perkins-approved Gas Capable distributor with many years' experience in the gas market, with the skills and experience to provide all the assistance you need for your project

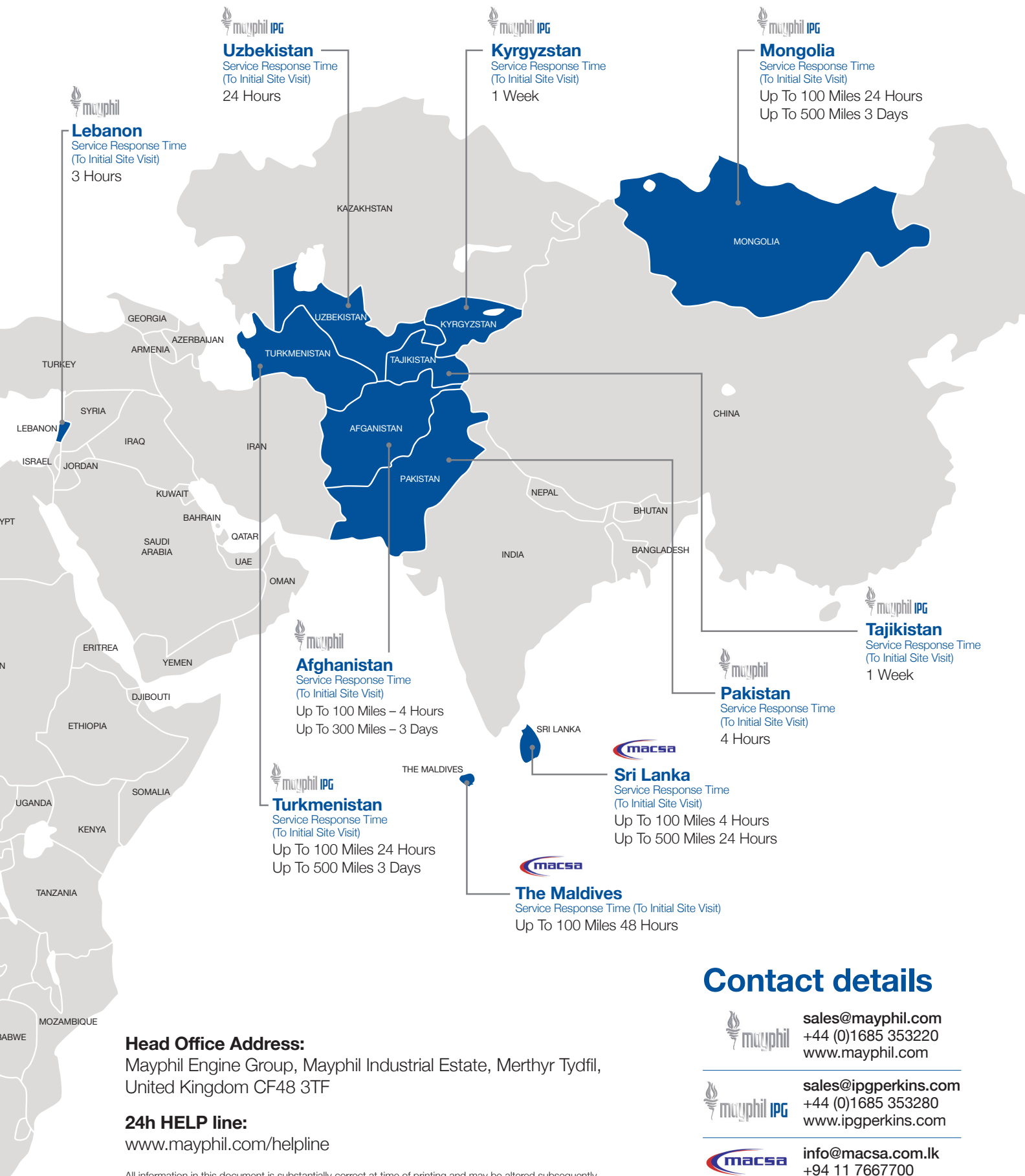
- Fully qualified team
- In-house design capability
- Comprehensive product support
- Training programmes

The benefits of gas engines to you and your business

- Cleaner burning fuel, lower emissions
- Flexibly designed for easy installation to a range of applications
- We will provide you with guidance on the best options available to suit your needs
- Low cost power and heat
- Long running and reliable – major overhaul after 64,000 hours – running on typical natural gas only
- All gas engines come with a minimum of 12 months warranty



Territory Overview



Head Office Address:

Mayphil Engine Group, Mayphil Industrial Estate, Merthyr Tydfil,
United Kingdom CF48 3TF

24h HELP line:

www.mayphil.com/helpline

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Contact details



sales@mayphil.com
+44 (0)1685 353220
www.mayphil.com



sales@ipgperkins.com
+44 (0)1685 353280
www.ipgperkins.com



info@macsa.com.lk
+94 11 7667700
www.macsa.com.lk